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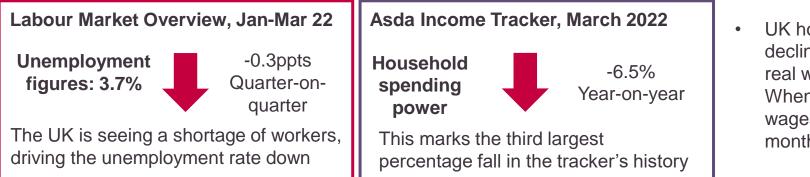
### UK Convenience Market Report 2022

July 2022

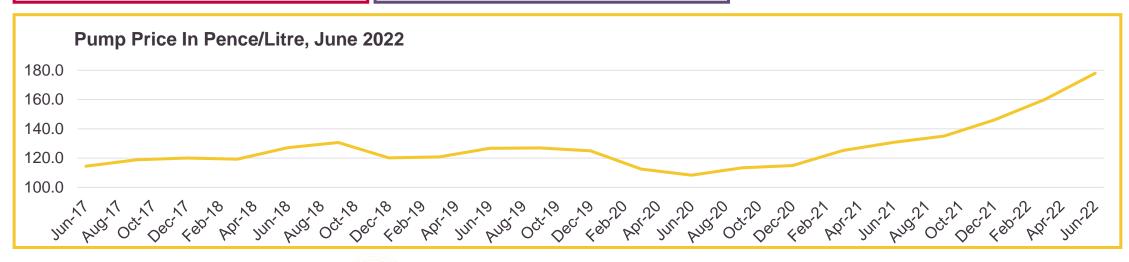


### **KEY METRICS IMPACTING CONVENIENCE**

**Household spending power decrease year-on-year as petrol prices surge.** UK shoppers will be feeling the impact of global supply issues and surges in food and energy costs. It is expected that shoppers will be price checking for the best value, loyalty schemes will be essential as shoppers become more promiscuous.



 UK household spending power has declined notably year-on-year, driven by real wage decline and increased taxes.
When accounting for inflation, real wages have fallen for four consecutive months.



Source: Asda Income Tracker, May 2022, ONS, 2022

### LEADING RETAILERS DEVELOP FOOD TO GO OFFERINGS

Retailers including Co-op, Premier, SimplyFresh, and Spar have put a stronger focus on food to go propositions through the use of new formats, partnerships and products.





**Co-op** launched its 'On the Go' concept in October 2021 in Farringdon, London. The store is laid out with a focus on food to go, shopper ease, and convenience. It features Yo! Sushi products and F'real Shakes, providing a foodservicequality offering. HOT RIGHT

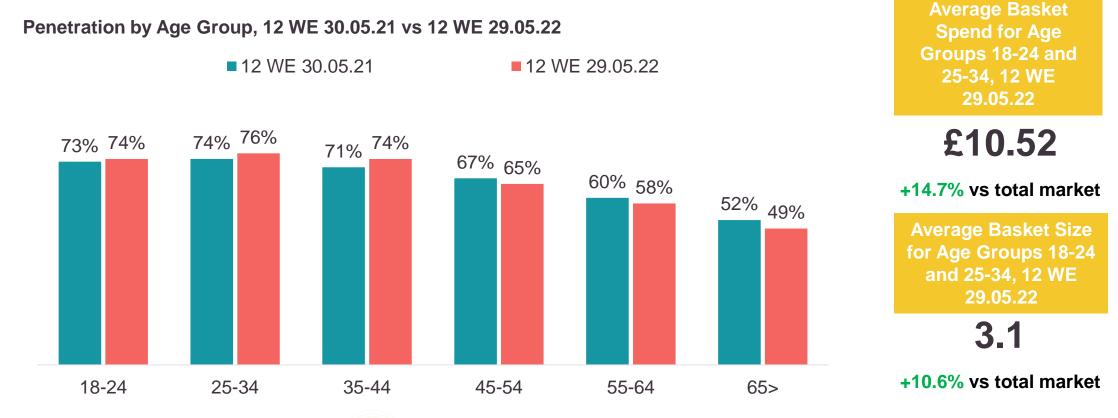




Source: Convenience Store, Lumina Intelligence, The Grocer, July 2022

### PENETRATION INCREASING AMONG YOUNGER SHOPPERS

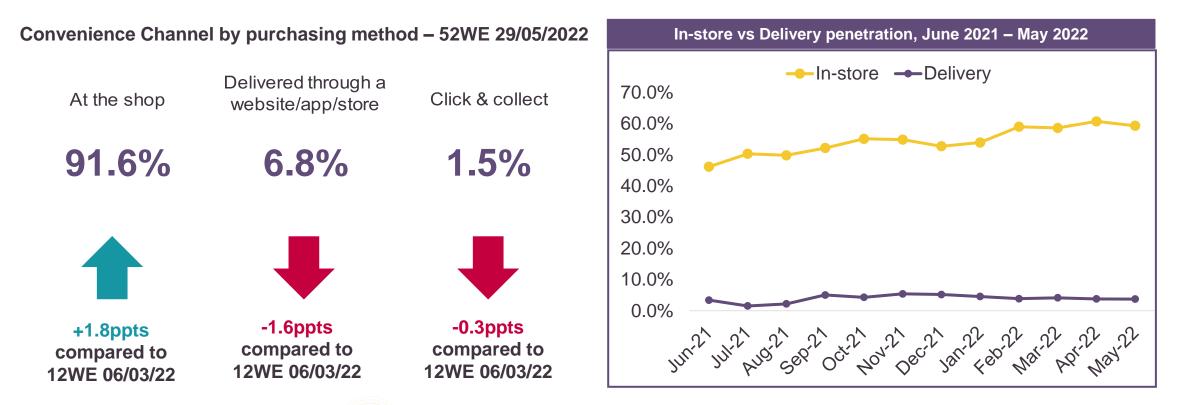
**Convenience has retained younger shoppers post pandemic, with penetration up year-on-year for 18-24s and 25-34s.** The two age groups over index on average basket spend and size, at +14.7% and +10.6% compared with the market average the total market figures, respectively; retailers should focus on targeting this demographic by adding key ranges and shopping experiences.



Source: Lumina Intelligence, Convenience Tracking Programme, 12 WE 30.05.21 and 12 WE 29.05.22

### **DELIVERY ACCOUNTS FOR 7% OF ALL C-STORE OCCASIONS**

The pandemic has accelerated the growth of on demand convenience (ODC) as retailers maximised new routes to market. Delivery occasions have declined in the latest 12WE 29/05/22, following a peak over the Winter and festive season, as consumers were relying more on delivery for party top-ups and celebrations. Retailers can capitalise on events including the Women's Euros and the FIFA World Cup through encouraging shoppers to use delivery for entertaining and nights in.



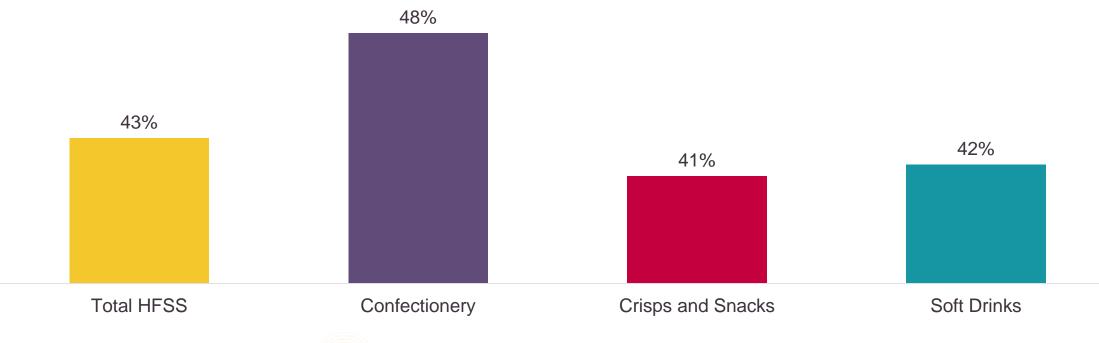
Source: Lumina Intelligence Convenience Tracking Programme, data collected 52 WE 29/05/22

### **IMPULSE PURCHASING IS HIGH IN HFSS CATEGORIES**

#### 43% of HFSS categories are purchased on impulse, meaning consumers did not necessarily plan to make these purchases.

This poses a threat since impulse purchasing heavily relies on consumers seeing and being tempted to buy or through products being on promotion. The location restrictions reduces the chances of consumers seeing these products, confectionery is at particular risk, overindexing in impulse purchasing by +5ppts over the HFSS average. Re-designed store layouts to encourage consumers to see HFSS categories in unrestricted locations will be important to maintain sales.

#### % Bought on Impulse – All Missions



Source: Lumina Intelligence Convenience Tracking Programme 12 WE 03.04.2022 – 26.06.2022; Total HFSS = Soft Drinks + Confec + Crisps & Snacks

## **CONVENIENCE MARKET DRIVERS, 2022F – 2025F**

Greater knowledge and understanding of driving delivery occasions as well as innovative store models and services will be key drivers. **Higher importance** 

1 Internal	Greater availability and greater ability to drive <b>delivery</b> <b>engagement</b> , boosting spends and expanding the reach of the channel	Convenience has largely retained <b>new shoppers to</b> <b>the channel</b> during the pandemic and can capitalise on shoppers looking to support local businesses	$\leftrightarrow$
	Adaptation to get creative with sourcing and cost control to ensure stock availability and manage rising prices including assessing fridge temperatures	Food to go and commuter focused convenience will benefit from offering consumers are more <b>value-led</b> <b>proposition</b> compared to foodservice operators, as financial pressures see shoppers seeking out value	<b>~</b>
	Innovative store models including hot food and desserts, drinks & pharmacy driving engagement	HFSS legislation will benefit <b>smaller format stores</b> with these exempt from the legislation	External
	Continued shift to <b>more premium ranges and</b> offerings boosting spend, particularly in BWS	More <b>home working</b> benefitting stores located in suburban areas	
	Developments in partnerships with foodservice and other operators to expand services within convenience	<b>Time poor convenience revolution</b> with busier lifestyles resulting in a greater shopper demand for meal for tonight and food to go solutions	
	<b>Increased professionalism</b> in the market delivering better offerings, store ranges and layouts		
· ·	Increase, decrease or retain the same importance from 2022-2025		7

Source: Lumina Intelligence, July 2022

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# Get in touch

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